



Hampshire Safeguarding Adults Board

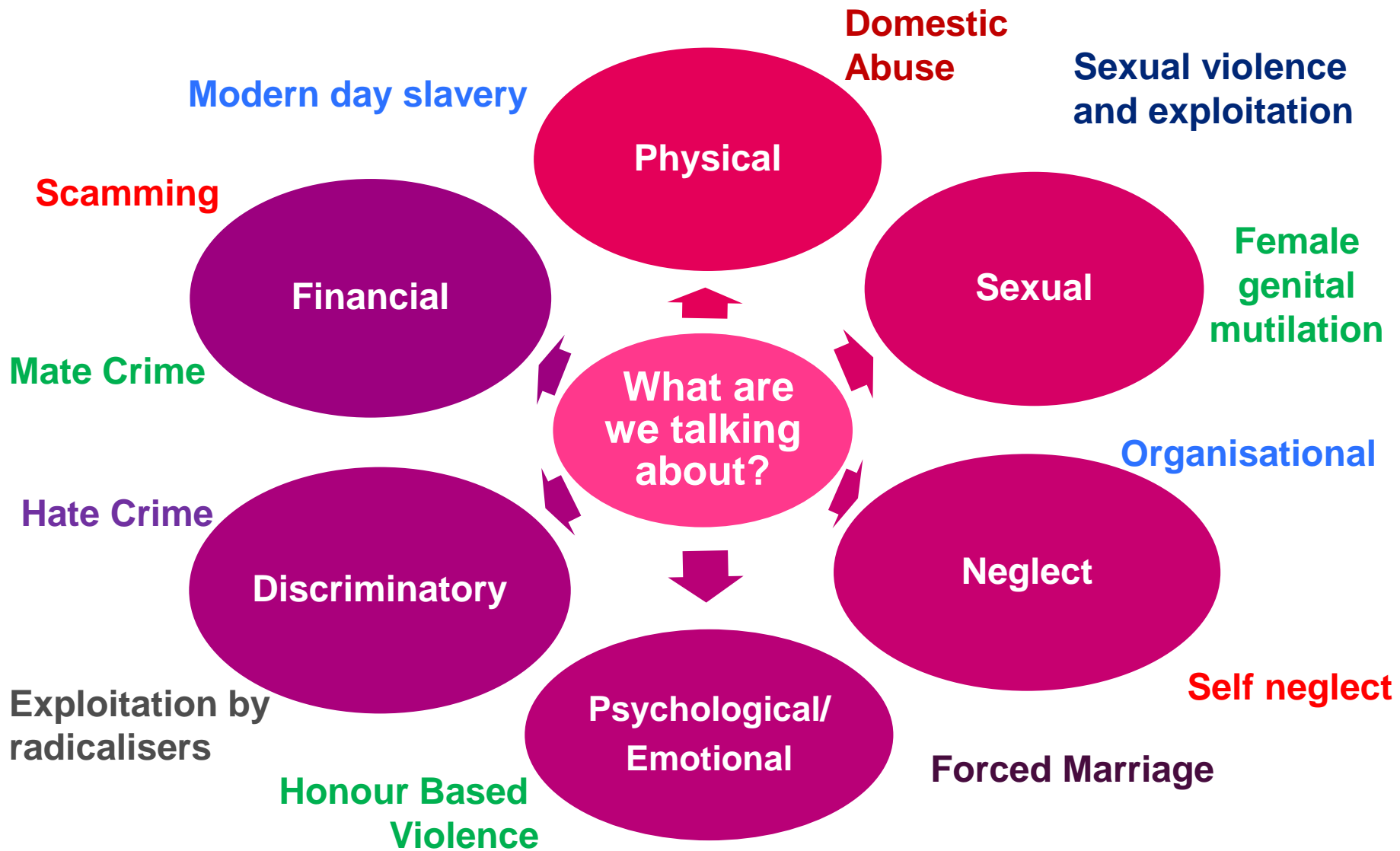
Safeguarding Update

National and local developments in adult safeguarding

Care Act (2014) statutory guidance

- An amended version of the statutory guidance published by the DH on 10th March 2016.
- Main change is the removal of the DASM role - replaced with requirement for allegations management policy re people in a position of trust
- Some forms of abuse such as financial and domestic abuse have been expanded to reflect new legislation introduced since April 2015.
- [Revision tracker](#)

Adult Abuse and neglect



4LSAB Safeguarding Policy

- Refresh of the 4LSAB multi-agency safeguarding policy in response to the changes to the Care Act statutory guidance.
- Policy now updated - new information added re modern day slavery, Prevent, self neglect, risk management, scamming, domestic abuse and the management of allegations against people in a position of trust.
- Available on the HSAB website as a web based resource
- Website reviewed to make navigation easier – new section on guidance or providers

HSAB Website

www.hampshiresab.org.uk



In this section

Professionals Area

Hampshire 4LSAB
Multi-Agency
Safeguarding Adults
Policy & Guidance

Practice Guidance
and Resources








SAMA Area

Safeguarding Adult
Lead (SAL) Network
Area

Safeguarding Policy

Hampshire 4LSAB Multi-Agency Safeguarding Adults Policy & Guidance

Hampshire Safeguarding Adults Board has developed jointly with the Southampton, Portsmouth and the Isle of Wight Safeguarding Adults Boards, a local Multi-Agency Safeguarding Adults Policy and Guidance which set out how local agencies will work together. The Policy and Guidance was published in May 2015, and subsequently updated in December 2016, in line with changes to Care Act (2014) statutory guidance. Please use the links below to view the policy:

-  [Contents](#)
-  [Introduction](#)
-  [Section 1: Policy](#)
-  [Section 2: Safeguarding Duties \(Section 42 Enquiries\)](#)
-  [Section 3: Local Guidance and Resources](#)
-  [Section 4: National Guidance and Policies](#)
-  [...](#)

Self Neglect and Persistent Welfare Concerns

Self Neglect

This guidance aims to support practitioners, adult and their carers/family members, to identify when to raise concerns regarding poor self-care, or lack of care for living conditions. The 4LSAB Multi-Agency Risk Management Framework provides an effective tool for responding to cases of self-neglect and persistent welfare concerns.

 [HSAB Guidance on Responding to Self Neglect](#)

Guidance for Care Providers

This area contains a wide range of guidance and tools to support care providers in their safeguarding adults role.

 [HSAB Care Act 2014 Implementation Top 20 Checklist](#)

 [HSAB Safeguarding Adult Lead Role Profile](#)

 [HSAB Guidance on writing a Safeguarding Adult Policy](#)

 [HSAB Organisational Safeguarding Audit Tool \(Voluntary and independent sector version\) April 2015](#)

Resources to support providers

- Care Act Implementation Checklist
- Safeguarding Self Audit Tool
- Safeguarding Learning and Development Strategy
- Guidance on producing an internal safeguarding policy
- Engaging Hampshire Communities resources
- Alerter Checklist
- Publicity material on abuse and neglect
- HSAB Website
- SAL Network
- Risk Management Framework
- Responding to Self Neglect
- Allegations Management

Safeguarding Adult Lead Network

- Leads on safeguarding for their organisation.
- First point of contact for staff for advice if they have concerns.
- Assesses information relating to concerns about adults at risk.
- Decides if concerns should be notified to adult services
- Make safeguarding referrals.
- Liaises with the relevant DASM and LADO for their sector.
- Ensures concerns are logged and stored securely
- Knows the contact details of relevant statutory agencies e.g. adult services, Police, CCG, CQC, etc.
- Ensures the organisation's safeguarding policy and related policies are kept up to date.
- Completes the Organisational Safeguarding Self Audit
- Annual update event

Risk Management Framework

- Care and support organisations need processes to identify and respond to risks before concerns reach crisis point
- Effective risk management enabled by timely information sharing and targeted multi-agency intervention.
- A process for managing cases when there is a high level of risk but the circumstances may sit outside the s42 enquiry framework - but a multi-agency approach would be beneficial.
- Process can be initiated by any organisation when it feels the level of risk has become unmanageable
- Triggers a multi-agency meeting to undertake a shared risk assessment and to develop a management plan.
- Can be aligned with single agency prevention, early intervention and risk management policies by adding a multi agency dimension.

Allegations Management

- All organisations providing universal care and support services to adults with care and support needs must now have clear policies for dealing with allegations against people in positions of trust.
- Employers must assess any potential risk to service users and, if necessary, to take action to safeguard those adults.
- Policies must have clear recording and information-sharing guidance and timescales for action and reflect the need to preserve evidence.
- Relates to current or historical allegations.
- HSAB has developed an overarching Allegations Management Framework which should be reflected in internal policies.

HSAB Training Programme

| Training event | 27 th April | 8 th June | 21 st July | 16 th Aug | 28 th Sept | 12 th Sept | 30 th Nov | 7 th Dec |
|------------------------|---|--|--|--|--|--|--|--|
| Title | Safeguarding Adult Lead (SAL) Network event | Topic day Multi-Agency Risk Management | Topic day Making Safeguarding Personal | SAMA Network | Safeguarding Adult Lead (SAL) Network event | Conference | Topic day Multi-Agency Risk Management | Topic day Making Safeguarding Personal |
| Duration | ½ day course | ½ day course | ½ day course | ½ day course | ½ day course | Full Day | ½ day course | ½ day courses |
| Purpose | Annual event providing an update on national and local developments and a spotlight on key topics of interest | Introduction to the 4LSAB Risk Management Framework | Introduction to Making Safeguarding Personal | Annual update on developments and sharing of good practice re allegations management | Annual update on national and local developments and a spotlight on key topics of interest | Joint conference with the HSCB: 'Think Family' and Domestic Abuse | Introduction to the 4LSAB Risk Management Framework | Introduction to Making Safeguarding Personal |
| Target Audience | Operational safeguarding leads (all sectors) | Responders, decision makers, safeguarding specialists, managers | All staff (all sectors) | Partner agency SAMA leads | Operational safeguarding leads (all sectors) | All staff (all sectors) | Responders, decision makers, safeguarding specialists, managers | All staff (all sectors) |
| Venue | Kings Community Church, Cedar Hall, Upper Northam Road Hedge End Southampton SO304B7 | Kings Community Church, Olive Room, Upper Northam Road Hedge End Southampton SO304B7 | Kings Community Church, Olive Room, Upper Northam Road Hedge End Southampton SO304B7 | Fort Southwick, James Callaghan Drive, Portsmouth, Fareham PO17 6AR | Kings Community Church, Cedar Hall, Upper Northam Road Hedge End Southampton SO304B7 | TBC | Kings Community Church, Olive Room, Upper Northam Road Hedge End Southampton SO304B7 | Kings Community Church, Olive Room, Upper Northam Road Hedge End Southampton SO304B7 |

HSAB safeguarding plan – key priorities going forward

- Wide awareness of adult abuse and neglect and its impact - engaging local communities
- Prevention and early intervention – promoting wellbeing, safety and acting before harm occurs
- Well equipped workforce across all sectors
- Making Safeguarding Personal embedded across all sectors
- Clear, effective governance processes in place across all organisations
- Learning from experience - mechanisms in place to learn from serious cases and improve practice and services

Sounding Board Survey

A survey of over 175 community and voluntary organisations

Responses highlighted further work needed around raising awareness about adult abuse and neglect

2/3 had not seen leaflets or other publicity on adult abuse and were unsure of the reporting process

Barriers to reporting:

- Not understanding the behaviour is abusive
- Fears of being seen as interfering or nosy
- Assumptions someone else will respond

- Fear of repercussions and reprisals
- Fear of not being believed or becoming isolated or the loss of relationships.
- A lack of confidence, pride, shame and embarrassment

Enablers to reporting:

- A more personalised approach and access to a trusted person
- Greater support for informal carers and also victims of abuse
- Access to advocacy, counselling services, support networks
- Invest in rebuilding community spirit and caring for others.

**Adult abuse and neglect – the
extent of the problem?**

Prevalence of adult abuse - 2015/16

Findings from the 2015/16 national safeguarding adults data:

102,970 individuals with enquiries under Section 42 of the Care Act:

- 60% were for females (61,985 enquiries)
- 63 per cent of individuals at risk were aged 65 or over (65,085 enquiries).
- Most common type of risk was neglect/AOO (34%) then physical abuse (26%) and financial (16%).
- 42% of the adults referred required physical support followed by support for LD (14%), MH (12%), memory & cognition (9%) and sensory (1%).
- Most common source of risk was someone known to the adult but not in a social care capacity (60%)
- Social care support was the source of risk in 27% of referrals
- In the remaining 13% of cases the source was someone not known to the adult.
- Location most frequently the home of the adult (43% or care home (36%)
- S42 enquiries by actions taken and outcomes: 25% no action taken, 67% action taken and risk reduced or removed and 8% risk remains

Safeguarding Adult Reviews

- Under s44 of the Care Act 2014, SABs required to undertake a SAR when an adult has died or suffered serious harm.
- In 2015/16, there were a total of 90 SARs (compared to 65 in 2014-15 and 60 in 2013-14).
- SARs involved a total of 110 adults at risk, of which 57% suffered serious harm and died and 43%t suffered serious harm but survived.
- A decrease in the no. of adults involved in SARs from 190 in 2014-15 but a larger proportion of died as a result of the abuse (57% compared to 30% in 2014-15).

Hampshire picture 2015/16

- Overall safeguarding enquiries were 3324 (an increase of 101 on the previous year) – involving 2,847 individuals
- Older people accounted for 60% of the total referrals made. Clients aged 65 and under with a Physical Disability were the second most referred group accounting for 15%.
- No. of enquiries relating to people with a learning disability dropped for the second consecutive year from 570 to 463 representing 14% of safeguarding enquiries .
- Concerns about neglect and physical abuse were the most common reason for safeguarding referrals (41% and 23% respectively).
- Most common location for the abuse or neglect was the adult's own home followed by residential care.
- One case met the criteria for a SAR – now been completed. A no. of other cases, fell short of criteria for a statutory review but these were subject to a multi agency review to gain learning.

Useful Links

- www.hampshiresab.org.uk
- www.skillsforcare.org.uk
- <http://www.scie.org.uk/adults/safeguarding>
- <https://khub.net>



**Any comments or
questions?**