

# Is there time to really care?

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## What does 'care' mean?

### **Noun:**

the provision of what is necessary for the health, welfare, maintenance, and protection of someone or something

### **Verb:**

feel concern or interest; attach importance to something

Is this care?

**Noun:**

the provision of what is necessary for the health, welfare, maintenance, and protection of someone or something



Or is this care?

**Verb:**

feel concern or interest;  
attach importance to  
something



## What do we want from care?

### Medication

Turning

Feeding

Moving

Lifting

Weighing

Washing

Dressing

### Companionship

Community

Love

Enjoyment

Laughter

Fun

Comfort

Safety

## The current state of care

“if it isn’t  
evidenced it  
isn’t done”



## How everyone used to do paperwork



## Computer based care planning?

Why would anyone want to go from A to B,  
when there is the opportunity to go from A to C?

**A**



**B**



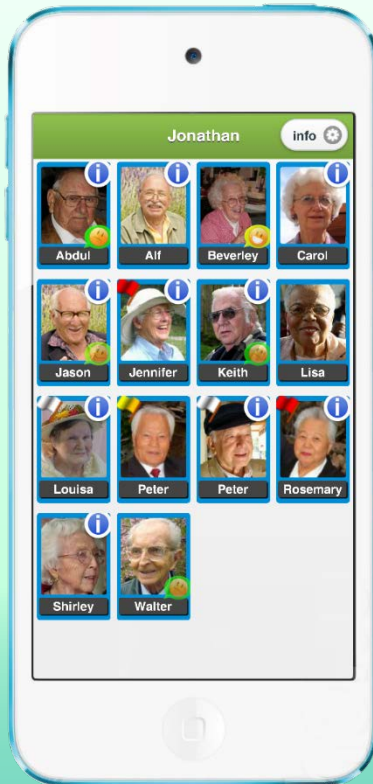
**C**



## How the rest of the world works



It can be better



It is better?

**6,200**

care staff trained

**160,000**

care notes per day

**150**

care providers

**500%**

increase in the quantity of  
care evidenced

- Cited by CQC
- Customers rated outstanding by CQC
- Our customers tell us that it saves each carer at least one hour per shift on paperwork, and each care manager at least two hours per day

Meets both meanings of 'care'

**Medication**

**Turning**

**Feeding**

**Moving**

**Lifting**

**Weighing**

**Washing**

**Dressing**

**Companionship**

**Community**

**Love**

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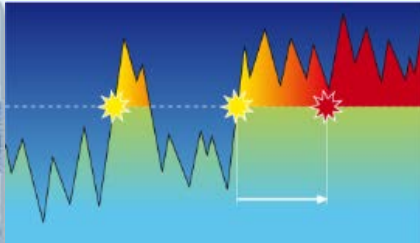
It doesn't stop there



## Other ways to improve care



## Other ways to improve care



# Is there time to really care?

The traditional way – it's difficult

By making use of mobile technology and innovative systems –  
absolutely, and operate more profitably